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E.O. 11652A N/A

TAGS: BGEN, UR

SUBJ: BUSINESS FACILITATION: PROBLEMS OF U.S. FIRMS

WORKING OUTSIDE OF MOSCOW

REF: A) MOSCOW 10623 7/29/75; B) MOSCOW 73 1/3/75;

C) STATE 13773

EEWT HAS BEEN APPROACHED BY CHEMICO WITH QUESTIONS ON ARRANGEMENTS THAT CAN BE MADE TO FACILITATE OPERATIONS OF FIRM AND ITS PERSONNEL WHILE WORKING FOR SEVERAL YEARS AT THE TOGLIATTI SITE. SINCE WE WERE UNABLE TO ANSWER QUESTIONS FULLY, WE WOULD APPRECIATE USCO INVESTIGATING WHAT ARRANGEMENTS CAN BE MADE AND, TO EXTENT POSSIBLE, REPORTING ON EXPERIENCE OF OTHER U.S. FIRMS (REF A), FRENCH FIRMS (REF 3), FIAT AND CJBROWN ETC. WHICH HAVE STATIONED THEIR PERSONNEL FOR EXTENDED TIME IN U.S.S.R. SO THAT WE CAN ASSIST CHEMICO AND BE MORE EFFECTIVE IN LIMITED OFFICIAL USE

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COUNSELLING OTHER FIRMS. QUESTIONS FOLLOW:

- 1. CAN TELEX WITH DIRECT ACCESS OUTSIDE U.S.S.R. BE
 SET UP OR MUST COMMUNICATIONS GO THROUGH MOSCOW? WHAT
 ABOUT TYING INTO EXISTING LINES AND WHAT ARE THE
 REQUIRED PROCEDURES? ARE WE CORRECT IN ASSUMING THAT
 MINISTRY OF COMMUNICATIONS INSTALLS AND MAINTAINS ALL
 TELEXES?
- 2. CAN FIRM MAKE ARRANGEMENTS TO PURCHASE IN U.S.S.R. DUTY-FREE GOODS OR TO SCHEDULE AT SPECIFIED TIMES DUTY-FREE IMPORTATION OF FOOD, CLOTHING, AND MEDICINES IN SUFFICIENT QUANTITIES FOR PERSONNEL USE ON SITE?
- 3. CHASE INFORMED BEWT THAT U.S. FIRMS CAN ESTABLISH U.S. DOLLAR ACCOUNTS AT VNESHTORGBANK AND T;EN BANK THROUGH LOCAL BRANCH OF GOSBANK. FIRM CAN DRAW RUBLES AND TRAVELERS CHEQUES DENOMINATED IN RUBLES OR U.S. DOLLARS ANY TIME, AND U.S. DOLLARS CASH WHEN OFFICIAL HAS VISA SHOWING IMMINENT DEPARTURE FROM SOVIET UNION. CAN USCO CONFIRM ABOVE AND DETERMINE WHETHER THERE ARE DAY-TO-DAY PROBLEMS WITH ARRANGEMENT, IF ANY RESTRICTIONS ARE PLACED ON FIRM'S OPERATIONS AND IF UNUSUAL CHARGES ARE LEVIED.
- 4. FIRM WOULD LIKE TO UTILIZE USCO TELEX AND OTHER FACILITIES AND BE BILLED DIRECTLY AT ITS OFFICE IN NEW YORK CITY. IS SUCH ARRANGEMENT FEASIBLE OR COULD ALTERNATE ARRANGEMENT BE MADE?
- 5. CHEMICO PLANS TO HAVE PERSONNEL STATIONED IN U.S.S.R. FOR 3 YEARS WITH ONE WEEK R AND R PERIODS EVERY 5 MONTHS. WOULD EMBASSY ANTICIPATE ANY SPECIAL PROBLEMS WITH VISA FOR THESE PEOPLE?
- 6. IS USCO IN POSITION TO DETERMINE AVAILABILITY OF EMERGENCY MEDICAL AND DENTAL FACILITIES AT TOGLIATTI? IF FACILITIES ARE INADEQUATE COULD PERSONNEL BE TREATED IN MOSCOW, HELSINKI, OR WESTERN EUROPE WITHOUT DIFFICULTIES?

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7. IN WHAT OTHER WAYS COULD USCO ASSIST FIRM IN VIEW OF OTHER DEMANDS ON OFFICE AND CHEMICO'S UNIQUE SITUATION?

ANY OTHER INFORMATION USCO CAN PROVIDE WOULD BE APPRECIATED.

FYI: IN VIEW OF FACT THAT CHEMICO PLANS TO HAVE FIRST

PERSONNEL ARRIVE ON SITE IN 3 MONTHS AND BY NATURE OF QUESTIONS, IT APPEARS THAT FIRM IS NOT ADEQUATELY PREPARED FOR ITS IMMINENT ACTIVITIES. IT IS LIKELY TAT PROBLEMS IN ESTABLISHING AND MAINTAINING DESIRED ARRANGEMENTS WILL BE COMPLICATED BY FACT THAT COMPANY DOES NOT PLAN TO OPEN ACCREDITED OFFICE AT THIS TIME (REF C) OR STATION REP IN MOSCOW. WE WOULD WELCOME USCO VIEWS ON THIS ASPECT OF CHEMICO'S PLANS FOR USSR OPERATIONS. KISSINGER

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